



Memorandum
From the Office of
Chairwoman Lea Márquez Peterson
Arizona Corporation Commission
1200 W. WASHINGTON
PHOENIX, ARIZONA
(602) 542-3625

TO: Docket Control

DATE: October 22, 2021

FROM: The Office of Chairwoman Lea Márquez Peterson

RE: Docket No. E-01345A-19-0236

Communication received by Chairwoman Marquez Peterson's Office on
October 22, 2021 from Christopher Toogood.

Madison Doyle

From: Christopher.Toogood@aps.com
Sent: Friday, October 22, 2021 8:35 AM
To: LMarquezPeterson-Web
Subject: APS Rate Case
Attachments: APS Rate Case.Peterson.docx

Christopher Toogood; BEP
Account Manager – APS SW Division
Christopher.toogood@aps.com
928-336-9805 (office)
928-323-5328 (cell)

--- NOTICE ---

This message is for the designated recipient only and may contain confidential, privileged or proprietary information. If you have received it in error, please notify the sender immediately and delete the original and any copy or printout. Unintended recipients are prohibited from making any other use of this e-mail. Although we have taken reasonable precautions to ensure no viruses are present in this e-mail, we accept no liability for any loss or damage arising from the use of this e-mail or attachments, or for any delay or errors or omissions in the contents which result from e-mail transmission.

Arizona Corporation Commission
October 22, 2021

Honorable Chairwoman Peterson:

I am writing as a: 'stakeholder' (Arizona citizen), 'thirty-year electricity utility veteran', 'APS Key Account Manager of 4 years', 'APS customer', and 'transplant from NE Ohio' who relocated to Arizona to accept my role with APS (and wish I had started my career with them). Please indulge me a moment to provide a unique perspective related to the APS tariff filing currently awaiting a final vote by members of the Commission.

As you know, Arizona and Arizonians have much at stake pending the outcome of your decision and management of 'charting the course' of our electrification modernization priorities today and well into the future. Without a doubt, affordable, reliable, electricity is tantamount to the wellbeing and economic stability of our society. The electricity industry today (not solely APS) is challenged to balance budget priorities and maintain existing infrastructure while integrating new emerging technologies without jeopardizing system 'stability' – with precision engineering. I will not list the many emerging technologies modernizing our system infrastructure - including those our customers are requiring of us, but I would like to expound on how APS is positioned to maintain their leadership role across our industry while continuing to serve our desert communities and growing population of Arizona.

APS is an Arizona asset. Managing and maintaining electricity infrastructure over a large portion of the state, including much of metro Phoenix area – one of the fastest growing, futuristic, cities in our county. I say futuristic to highlight how visitors to our state must see our modernized, developed, sustainability focused cities and communities. APS is a wonderful partner to our communities; visible and generous with both dollars and volunteer outreaches across the state – Arizonians should be proud of APS and the contribution to maintaining our desert lifestyle they support. APS leadership is: accountable and trustworthy, standing with Arizona and for Arizona – not solely APS customers. Lastly, I would add, APS leadership has taken the lead in 'customer focused' relationship development through our 'Promise' pledge to customers and communities we serve. APS is a company with Arizona and its residents at its heart.

To conclude, modernization efforts of our states electrical system will continue no matter the results of your ultimate decision, although – the deployment and integration of new emerging technologies and the modernization of our states electric infrastructure may be impacted or delayed based on the financial resources & returns permitted through your decision. One thing I can say for certain is, APS will continue to operate: safely, efficiently, and responsibly - as a customer focused utility for Arizonians across our diverse state.

Thank you for your service and efforts 'charting the course' for a better future for our great state.

Respectfully submitted,
Christopher Toogood
Christopher.toogood@aps.com
330-415-4877